

Dear Patient:

We hope this letter finds you and your family in good health.

While many things have changed, one thing has remained the same: our commitment to your safety. Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agency's recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff.

- **ADA screening form prior to appointment and at the beginning of your appointment**
- **Temperature checks**
- **HEPA Clean Air Filters in every single room**
- **Additional intraoral suctions to reduce aerosol**
- **Hydrogen peroxide vapor decontamination**
- **Preoperative hydrogen peroxide rinses to reduce bacterial and viral load**
- **UV Sterilizers & Autoclave Sterilizers**
- **Screen barriers**
- **Social distancing throughout the office**

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at (760) 622-3010.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming you back to Elevated Smiles. We wish you continued safety and good health.

Sincerely,

Drs. Tina Saw and Thanh Luu